

## **EcoCash Agents Campaign Terms and Conditions**

- Only cash in transactions will be considered as part of the performance. No other service will be considered.
- Only participants that have grown by 20% in the drawing week will stand a chance to win.
- ETL employees and their immediate families, ETL suppliers, partners and ambassadors will be excluded from the campaign.
- Fraudulent or manipulative behaviour by agents, such as making multiple transactions to the same customers to artificially increase transaction volumes, will lead to disqualification from the weekly, monthly, and grand prize draws.
- As per the terms and conditions, breakdown of cash ins is liable to clawing back of commissions and mandatory suspension of 3 months for offending agents.
- Agents that take advantage of customers through the campaign with acts of dishonesty will be provided with a written warning (first offence), disqualification from the campaign (second offence), suspension for 3 months as well as termination of agency (third offence).
- A customer who is in possession of another person's agent will be disqualified from the campaign and will not win any of the allocated prizes
- Agents that have been identified to have multiple transactions to the same customers to increase their winning chances will be eliminated from the campaign.